



SUCCESS STORY

Clinix Health Group



Cibecs Changed the Way Clinix Does Things

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- Cathy Harris – IT Manager, Clinix Health Group



OVERVIEW

Founded in 1992 the Clinix Health Group has established itself as one of the leaders in empowered health care. Clinix hospitals provide quality private health care to previously disadvantaged communities.

“Cibecs intuitive reporting allows for reports based on user activity. You can see whose data has been backed up, how protected your users’ data is and pull management reports to prove legal compliance and adherence to good corporate governance.”

BACKGROUND

“Cibecs changed the way we do things” says Cathy Harris, Clinix’ IT Manager.

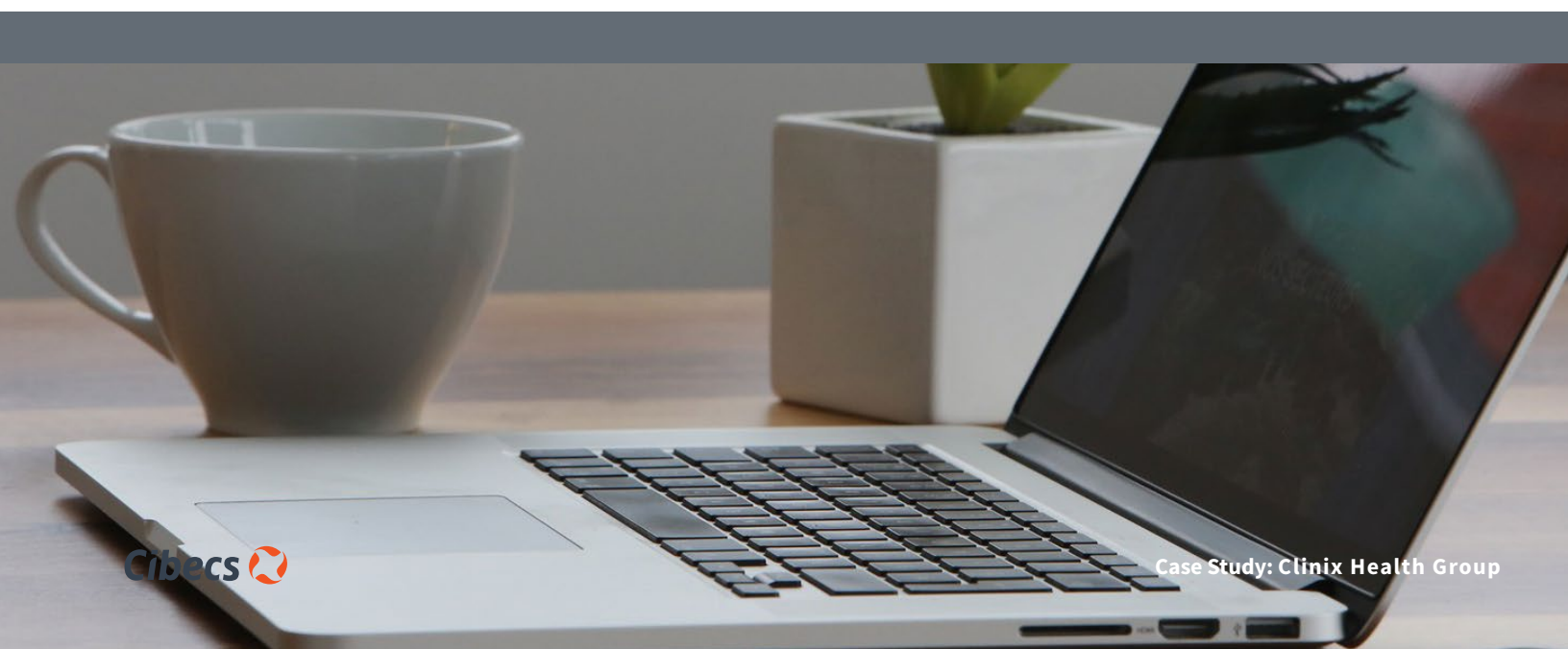
Clinix began using Cibecs in March 2010 after the company experienced continued frustrations with data loss resulting from users not following Clinix’ data backup policy, thereby exposing the company to several risks and unnecessary operational costs.

In accordance with the company’s data backup policy, specific employees had been given memory sticks with instruction to backup all appropriate business critical data onto the devices. Ultimately users forgot, found it time consuming and became unresponsive to the process.

This lack of efficient user data backup was an obvious risk to Clinix as their organizational data includes medical records, financial documents, integral email communications and legal documentation. Losing their business data posed an underlined risk to their organization and to their patients.

Not only was data backup proving problematic but the process of migrating data to new or upgraded hardware was hindered by the inability to automate, or speed up, the process – or perform unattended data restores.

Cibecs proved the answer to these frustrations by offering a cost-effective and multi-functional user data backup and recovery solution.





THE PROBLEM

Clinix needed a data backup and complete data protection solution that ensured no user interruption and operated silently in the background without affecting productivity or incurring frustrations by asking for user involvement in the process.

As Cathy explains: “Our users just weren’t backing up the right data. Everyone’s guilty of it. But with Cibecs we don’t have to rely on our users anymore.”



PRIMARY REQUIREMENTS

- Central control so that the administrator can decide what data to backup and can **schedule backups to ensure optimum efficiency**
- **Quick and simple data recovery** is especially important in the medical field
- **Reporting that is intuitive** and actionable to prevent data loss and make management easier
- Optimised and faster data migration projects to **prevent unnecessary downtime for users and save on IT resource costs**

HOW CIBECS HELPED CLINIX

Cibecs is simple to use. Its functionality makes it easy for IT to respond quickly and efficiently to any areas of risk – and prove the company’s business continuity planning.

“Cibecs’ user-friendly interface makes it simple to monitor organizational backups and get a snapshot view of our company’s data protection status,” says, Zeeshan, a hardware technician at Clinix. “Cibecs intuitive reporting allows for exception reports based on user activity. You can see who’s data has been backed up, how protected your users’ data is and pull management reports to prove legal compliance and adherence to good corporate governance, amongst other things.”

“Whether it’s restoring a whole operating system or recovering a single corrupt file, Cibecs makes it easy,” says Cathy. “If a user’s laptop or desktop has a virus or a hard drive crash we can sort it out in minutes with Cibecs.”

“Clinix’ data is now backed up reliably and efficiently, while data migration to new hardware have become quick and hassle-free,” says Cathy regarding the operational benefits of Cibecs in their organization.

“Faster data migration means less technical resource is required to perform the task and users experience significantly less downtime, a win-win situation for us.”

CONCLUSION

“Cibecs has been hugely valuable to Clinix,” says Cathy. “The value in having Cibecs enterprise PC data backup and recovery solution means time and money saved for Clinix and a more efficient way of managing user data backup, recovery and migration.”

Cibecs has changed the way Clinix works by simplifying IT operations, making data migration easier and faster and reducing unnecessary overhead costs. Add these additional benefits to the tangible value of secure and reliable data backups and added data security, and you can see how Cibecs has become an invaluable partner to Clinix Health Group.

ABOUT CIBECS

Cibecs is the best endpoint backup & data protection solution for business, it’s built locally and trusted by thousands of companies worldwide. Cibecs is easy to deploy and manage and equips IT with a single solution for complete end-user data protection. With Cibecs you’ll have total visibility with impressive and intuitive reporting that enables Corporate Governance Compliance.

Visit www.cibecs.com



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