



SUCCESS STORY

National Prosecuting Authority



Cibecs Chosen as ‘Bomb-Safe’ Solution

“We cannot afford to lose any information, we cannot afford to be slowed down or stalled in any way,”

- Marnus Steyn, IT Infrastructure Manager for the NPA



THE ENVIRONMENT

Mobile workforce

Sensitive data stored on laptops

Compliance important

“Fact is we needed something that was ‘bomb safe’ – Cibecs fit the bill without a shadow of doubt.”

BACKGROUND

Knowing the risk and impact data loss can have on its investigations, the National Prosecuting Authority of South Africa insists on end-point user data protection that is first in class

South Africa’s National Prosecuting Authority (NPA) is one of the country’s leading investigative institutions, specializing in dealing with the most sensitive and high-profile of criminal cases. As such the information stored on prosecutors and investigators laptop and desktop computers are of the utmost importance to the efficient functioning of the NPA.

“We cannot afford to lose any information, we cannot afford to be slowed down or stalled in any way,” says Marnus Steyn, IT Infrastructure Manager for the NPA. “The county expects and deserves results.”

Due to the nature of their work, with investigators needing to travel all over the country, and the world, in performing their tasks, vast amounts of critical data is stored on laptops, and is therefore at risk.





THE PROBLEM

The NPA urgently needed a reliable solution to not only backup their data, but also encrypt their operations-sensitive information in the process.

For both its desktop and laptop computers the institution needed to find a data backup and recovery solution that would be simple to use, but also effective. High importance was placed on finding a product that would do what it says, without being overly complicated.

The solution would also need to be at the absolute pinnacle of data security, and completely protect the NPA data from any access, theft and loss.



WHY THE NPA CHOSE CIBECS

“It’s quite simple really,” says Steyn. “When comparing Cibecs to other (local and international) players in the backup and recovery space we found it easy to use when performing backups and data restores. The product performed exactly as it promised it would, which is a rarity in terms of software solutions. Fact is we needed something that was ‘bomb safe’ – Cibecs fit the bill without a shadow of doubt.”

Some of the primary reasons Cibecs was chosen:

- **Value-proven** in Government departments
- **Excellent data security** and protection
- Simple to use and **easy to deploy**
- Intuitive reporting and **simplified Compliance**
- **Locally developed solution** that out-performed international competitors

CONCLUSION

In 2005 the NPA chose Cibecs as its partner in protecting their most operations-critical information. Since then Cibecs has been used on numerous occasions to restore lost data (select files and complete hard drive content), as well as in the migration of data to new or upgraded PCs.

“In December 2009 my hard drive crashed, with it masses of highly sensitive case information, including contracts, emails and other important data,” says Steyn. “Using Cibecs I got everything back and could continue working on a new laptop within 45 minutes.”

Conclusion: Cibecs offers safe, fast and reliable backups

Steyn describes Cibecs data backup and recovery software as one of the best decisions the institution has ever made in terms of its IT infrastructure and data continuity. Along with the simplicity and efficiency of the Cibecs solution, he raises Cibecs’ customer support as a last point of excellence.

“Cibecs support is always available and 100% committed to helping us derive the greatest operational benefit from their solution,” says Steyn. “It is a mature product and service offering that I will happily recommend with great conviction to anyone.”

ABOUT CIBECS

Cibecs is the best endpoint backup & data protection solution for business, it’s built locally and trusted by thousands of companies worldwide. Cibecs is easy to deploy and manage and equips IT with a single solution for complete end-user data protection. With Cibecs you’ll have total visibility with impressive and intuitive reporting that enables Corporate Governance Compliance.

Visit www.cibecs.com



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