



SUCCESS STORY

Stellenbosch Municipality



STELLENBOSCH
STELLENBOSCH • PNIEL • FRANSCHHOEK
MUNICIPALITEIT • UMASIPALA • MUNICIPALITY

Stellenbosch Municipality Chooses Cibecs for Compliant & Secure Data Protection

“Security & compliance were the main areas that made us consider this product. Compliance is very important to us from an Auditor General point of view, and Cibecs makes it very easy to create these Compliance Reports and give the required feedback.”

– Brian Mkaza – ICT Manager, Stellenbosch Municipality



STELLENBOSCH
STELLENBOSCH • PNIEL • FRANSCHHOEK
MUNISIPALITEIT • UMASIPALA • MUNICIPALITY

THE ENVIRONMENT

750 users on the network

600 users with laptops and desktops

150 users work at satellite offices

The environment is distributed but all users connect to a central server

“In terms of data security, I know we’re now in a safe spot. We have automated backups, as well as very secure file encryption and remote wipe. **That means if a laptop ends up in the wrong hands, we don’t have to worry about any access to the confidential data.** We’re safe and our files are protected.”

BACKGROUND

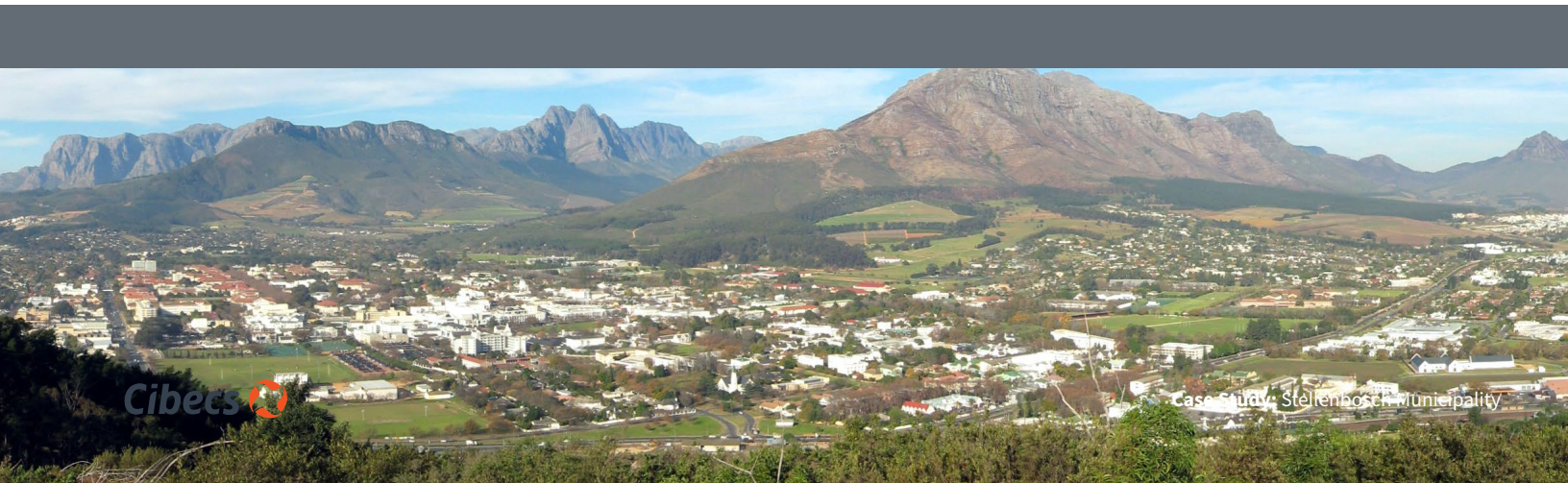
The compliant, secure and effective management of South African local government data is of paramount importance. With a distributed environment of users, all with confidential and governmental files on their machines, they needed a solution that was impenetrable in terms of data security, with easy to use Compliance Reporting and simplified installation and deployment across all types of environments. That’s why they looked at Cibecs.

“We wanted a product that not only gave us the best in data security so we can make certain we are protected and compliant, but also a solution that is easy to roll-out in a typical Government department environment which can be distributed, and where users aren’t always in the office.” Says Mkaza.

Before implementing Cibecs, the municipality relied on users to perform their own backups which left data vulnerable and created a compliance problem. If a laptop was lost, those files could be accessed, and it was almost impossible for the data to be recovered.

Cibecs was recommended to the Municipality, as the solution is being used very successfully in multiple Government departments. In addition to the industry-leading technology and complete data security feature-set, the fact that Cibecs is a South African solution with a local support team and expertise in South African Compliance and the South African environment, made it a perfect fit.

Mkaza states that, “I was excited when I learned that there was a great solution to our problem that is developed locally. For a government department, alongside finding something that fits the brief, this is very important.”





THE PROBLEM

With a large and dispersed workforce, securing data saved on laptops and desktops was vital. The infrastructure and technology that was already in place only allowed for the backup of network drives located on file servers. This left data stored on endpoint devices at risk, due to device theft or irreparable damage. **“We were looking for a solution to mitigate the risks and issues arising from laptops that were stolen and internal drives that crashed with critical user data saved locally.”**



PRIMARY REQUIREMENTS

- **A centrally managed, automated data backup** solution that doesn't require any user intervention
- A solution that offers **multiple data protection features including local data encryption and remote wipe** for the highest levels of data security in the event of laptop or PC theft
- **Complete protection against data access, data theft and data loss**
- **Simplified roll-out**, even across distributed environments or in the case of limited access to users
- A solution that is **easy to manage**
- **Compliant data protection** with the ability to pull the required Auditor General Reports
- Ability to monitor who is restoring files and have **increased control over data access**

Why Stellenbosch Municipality chose Cibecs

For any organisation, the fact that Cibecs is a complete data security solution with multiple layers of protection is a huge differentiator. **“Cibecs provides synergy all the way from policy creation to implementation and complete user data protection,”** says Mkaza. The integrated Data Loss Prevention features included in the Cibecs solution ensure that all laptop and desktop data is safe and inaccessible in the event of a lost or stolen computer.

For Mkaza, **compliance was a hugely important consideration when choosing a solution.** As a government agency, the municipality is audited by the Auditor General. This requires a dedicated security officer who is able to monitor data and a simple way for the auditor to audit this security officer.

Cibecs makes compliance simpler through comprehensive technical and business reports that give a complete, comprehensive view of endpoint data protection in the organisation, **“the customisable reporting structure and easy to understand graphics paint a clear picture quickly,”** says Mkaza.

Conclusion

“I would definitely recommend Cibecs because of its easy user interface and because it protects critical data at the endpoint. Cibecs is not only easy to use, it does exactly what is expected.” Says Mkaza

About Cibecs

Cibecs is the best endpoint backup & data protection solution for business, it's built locally and trusted by thousands of companies worldwide. Cibecs is easy to deploy and manage and equips IT with a single solution for complete end-user data protection. With Cibecs you'll have total visibility with impressive and intuitive reporting that enables Corporate Governance Compliance.

Visit www.cibecs.com



“I would definitely recommend Cibecs.”

– Brian Mkaza

Contact Cibecs

011 791 0073

sales@cibecs.com

support@cibecs.com