

SUCCESS STORY

UTi Sun Couriers



UTi comes up trumps in legal dispute by recovering lost email

“This is partly the reason we invested in Cibecs, to take responsibility away from users and give us central control over what data is backed up. It’s just a pity we didn’t have it years earlier, it could have saved us a whole lot more!”

Ryan Hicks – IT Manager UTi’s Freight Forwarding division



THE ENVIRONMENT

Important PST's

Hundreds of users

Distributed environment

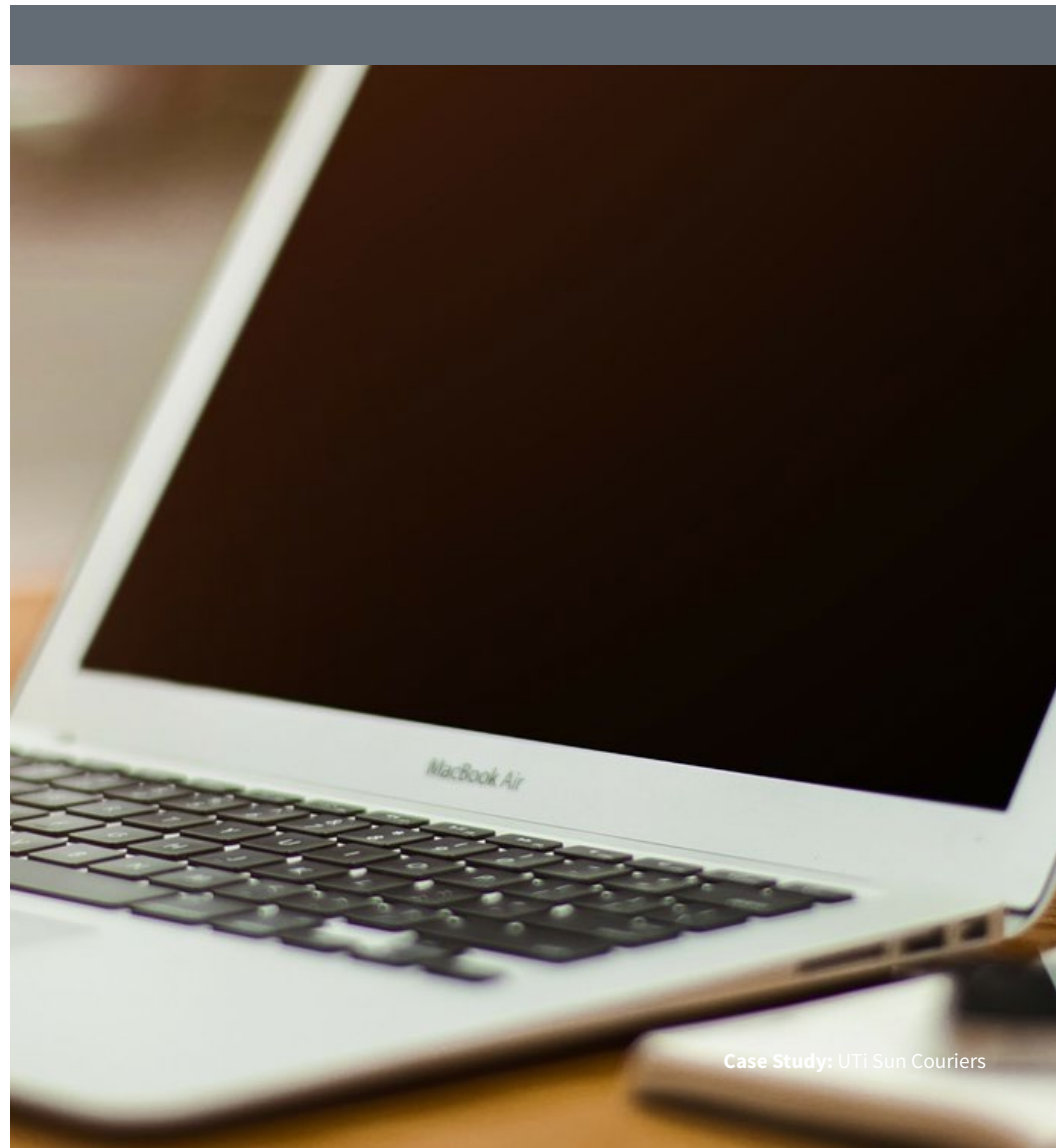
“I’ve got two top vendors that I will recommend to anyone and Cibecs is one of them.”

BACKGROUND

UTi chose Cibecs for complete protection of end user data on their laptops and desktops. Before choosing Cibecs (years prior to a lost email incident) UTi ran a parallel test between Cibecs and other well-known endpoint data backup and recovery solutions.

According to Rhyan Hicks, IT manager at UTi’s Freight Forwarding division, “Cibecs proved simple to use and he found data easy to recover, whilst the other product not only proved complicated but, frankly, didn’t do the job as advertised.”

Cibecs makes recovering an entire data set or a single file easy and quick for IT.





THE DISPUTE

We had been using Cibecs for some time when a dispute regarding storage notification threatened to boil over into a costly ordeal.

“Users cannot be trusted to backup the right kind of data,” says Hicks. “Of course they backup music, movies, photos and such, but not critical organizational data.”

Before Cibecs, there was no formal procedure around backing up PSTs, meaning the email would be lost along with a significant financial sum. relationship is more like a partnership than that of the usual supplier / client association. Cibecs is a brilliant application.”



WITH CIBECS

Having used the software on numerous previous occasions I was confident of retrieving the lost data (an email in this instance) to prove liability should lie with the storage provider in question.”

Using Cibecs, Hicks was **able to track down the exact email required without too much of fuss or effort on his part.** The ability of Cibecs to produce the lost goods (so to speak), and recover lost email saved UTi a lot of time and money – and, according to Hicks, once again proved how justified the minimal capital investment in Cibecs’ data backup and recovery solution was.

“This is partly the reason we invested in Cibecs, to take responsibility away from users and give us central control over what data is backed up,” says Hicks. “It’s just a pity we didn’t have it years earlier, it could have saved us a whole lot more!”

Conclusion

“I’ve got two top vendors that I will recommend to anyone and Cibecs is one of them.” says Hicks in his final comment. “The company’s continuous development, and eagerness to listen to our suggestions for further enhancements, **means that our relationship is more like a partnership than that of the usual supplier / client association.**”

About Cibecs

Cibecs is the best endpoint backup & data protection solution for business, it’s built locally and trusted by thousands of companies worldwide. Cibecs is easy to deploy and manage and equips IT with a single solution for complete end-user data protection. With Cibecs you’ll have total visibility with impressive and intuitive reporting that enables Corporate Governance Compliance.

Visit www.cibecs.com



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