



IT MANAGER'S GUIDE

8 Steps to Protect Your Users From

A RANSOMWARE ATTACK



**MORE THAN 4,000
RANSOMWARE
ATTACKS HAVE
OCCURRED EVERY DAY
SINCE THE BEGINNING
OF 2016**

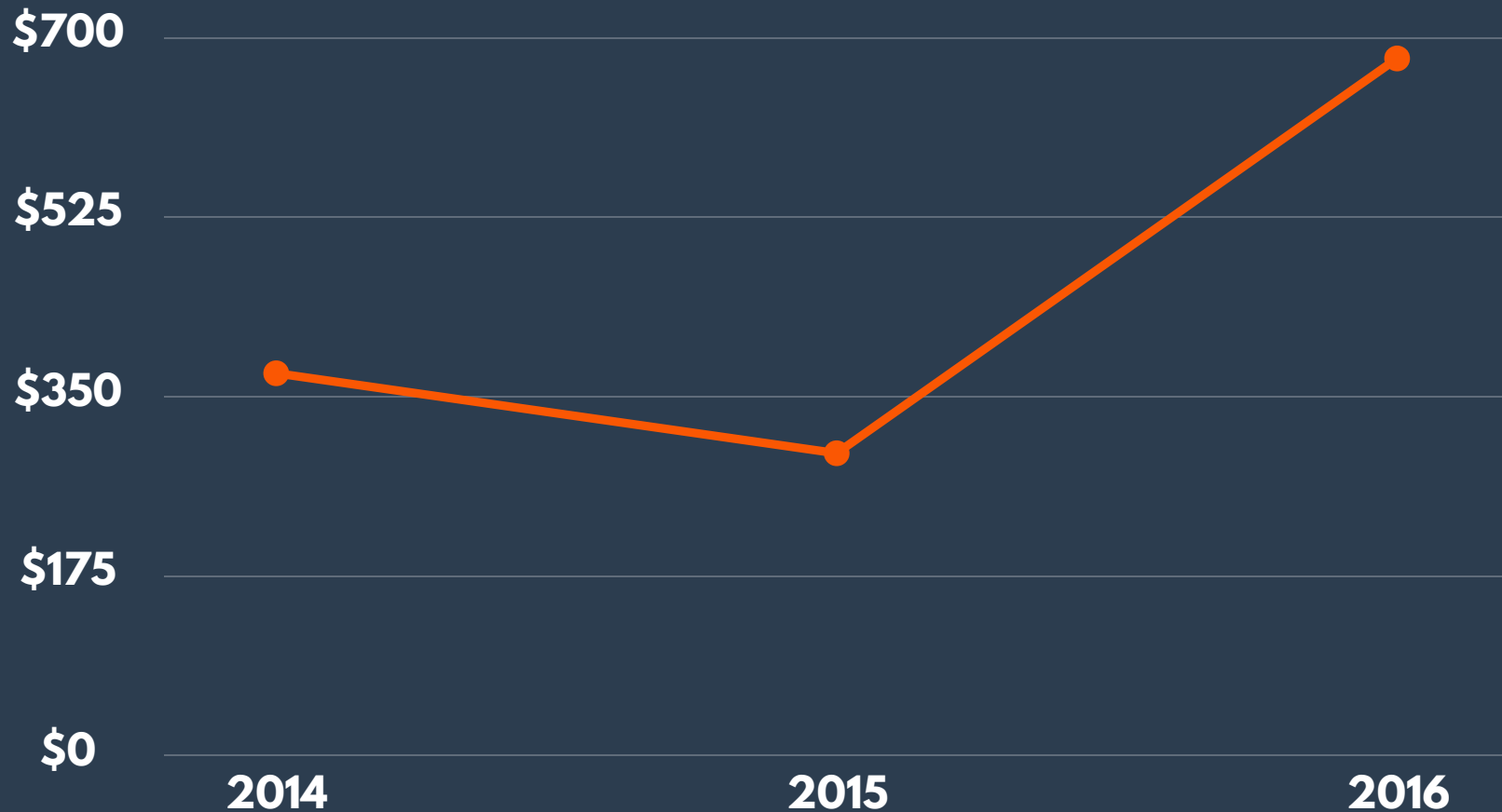
CCIPS RESEARCH

**EVEN MORE
FRIGHTENING,
41% OF BUSINESSES
HAVE EXPERIENCED A
RANSOMWARE
ATTACK...**

OSTERMAN RESEARCH

Cibecs 

AND THE AVG. RANSOM DEMAND IS GROWING



SOURCE: SYMANTEC

**DON'T LET IT BE
YOU NEXT**

**HERE ARE OUR 8 STEPS
FOR IT MANAGERS TO
PROTECT USERS AGAINST
RANSOMWARE ATTACKS**

1. IMPLEMENT SECURE, AUTOMATED **ENDPOINT BACKUPS**

**PROTECT THE DATA
ON LAPTOPS &
DESKTOPS**

Ransomware targets data that is stored on endpoint devices, exploiting the fact that a huge number of users & companies do not have adequate backup policies and systems in place.

**DON'T TRY USE A
CLOUD FILE-SHARING
SERVICE INSTEAD**

This can't be substituted by employing a service like Dropbox. If you have your Dropbox folder mapped locally, the Ransomware can encrypt your Dropbox files as well.

**IT NEEDS TO GIVE
YOU COMPLETE
CENTRAL CONTROL**

The solution must give you central control over Backup Policies so that you can automate the daily backup of critical user data without needing any user intervention

2. THE SOLUTION MUST HAVE **BUILT-IN LOCAL FILE ENCRYPTION**

Local data encryption protects data stored on laptops or desktops from being accessed by unauthorised users.

This is an essential part of your **data protection strategy**.

Local file encryption can also protect against Ransomware that threatens to leak your data such as Leakware or Doxware, **reducing the risk of confidential or valuable data being leaked online**.



3. MAKE SURE YOU CAN REMOTELY WIPE DATA

A user working remotely falls victim to a Ransomware attack. They call the IT Department.

IT can forensically wipe the device regardless of where the user is. Once the computer is wiped, the safe and unencrypted backed up version of the user's data can be restored and the user can continue working.

**NO
PROBLEM**

**NO
RANSOM
REQUIRED**

4. DON'T GO IN BLIND

SHOW HIDDEN FILE EXTENSIONS

Ransomware frequently arrives as a disguised file, where the file is named with an extension such as “.PDF.EXE”

The Window's default behaviour is to hide known file-extensions. You can make disguised Ransomware files easier to detect by **re-enabling the ability to see the full file-extension.**



5. KEEP WITH IT

UPDATE YOUR SOFTWARE & OS

LIKE TAKING
CANDY
FROM A BABY

Malware relies on people or organisations running **outdated operating systems and software with known vulnerabilities**

DO YOUR
UPDATES

By keeping your user's software and Operating System up to date you'll **save yourself** a lot of hassles

OR AUTOMATE
THEM

Keep your user's anti-virus and anti-malware solutions set to **automatically update** and conduct regular scans

6. GET CRYPTIC GIVE YOUR USERS STRONG PASSWORDS

PASS123 = Ransomware attackers
A WAY IN sometimes brute force
weak passwords.

A strong, difficult to guess
password is a vital
first defence.

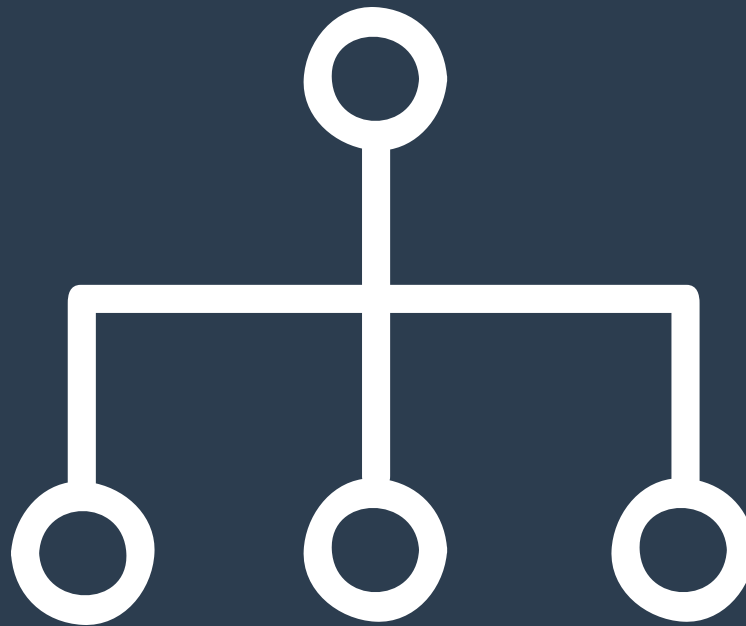
Give your users **strong,**
complex passwords to
protect them.

**NO MORE
MR NICE
GUY**

7. STOP IT FROM SPREADING BY **DISABLING RDP**

Malware often accesses target computers using **Remote Desktop Protocol** (RDP) which is a Windows utility that allows others, usually an IT administrator, to access the desktop remotely.

If you do not need RDP, you should **disable it for all your users** to stop Ransomware from spreading and to **prevent RDP exploits**.



8. EDUCATE YOUR USERS

GIVE THEM
THE HEADS UP

Without understanding how Ransomware works and **what to look out for**, your users are sitting ducks.

DOWNLOAD
OUR PRINTABLE
GUIDE

Give your users our **single page guide**. It has a comprehensive summary that will help them understand **what Ransomware is**, the **risks**, and how to make sure you are Ransomware **aware**.

CLICK HERE
TO DOWNLOAD OUR FREE PRINTABLE PDF:
A USER'S GUIDE TO RANSOMWARE

THE NEXT STEP:

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ENDPOINT DATA BACKUP &
PROTECTION FOR BUSINESS**



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